

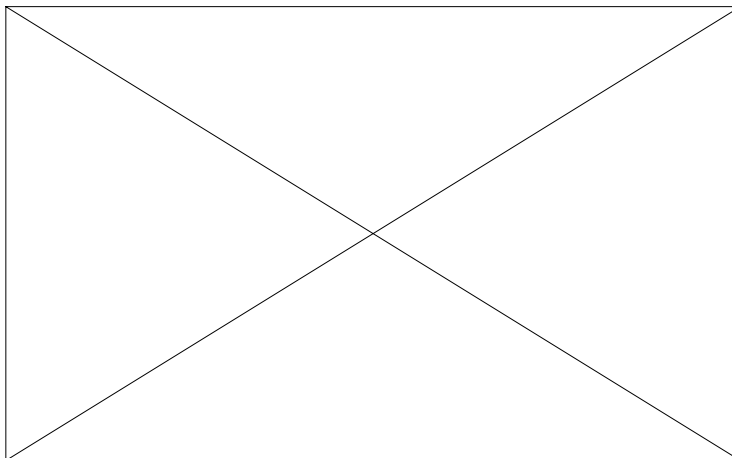
RSVP

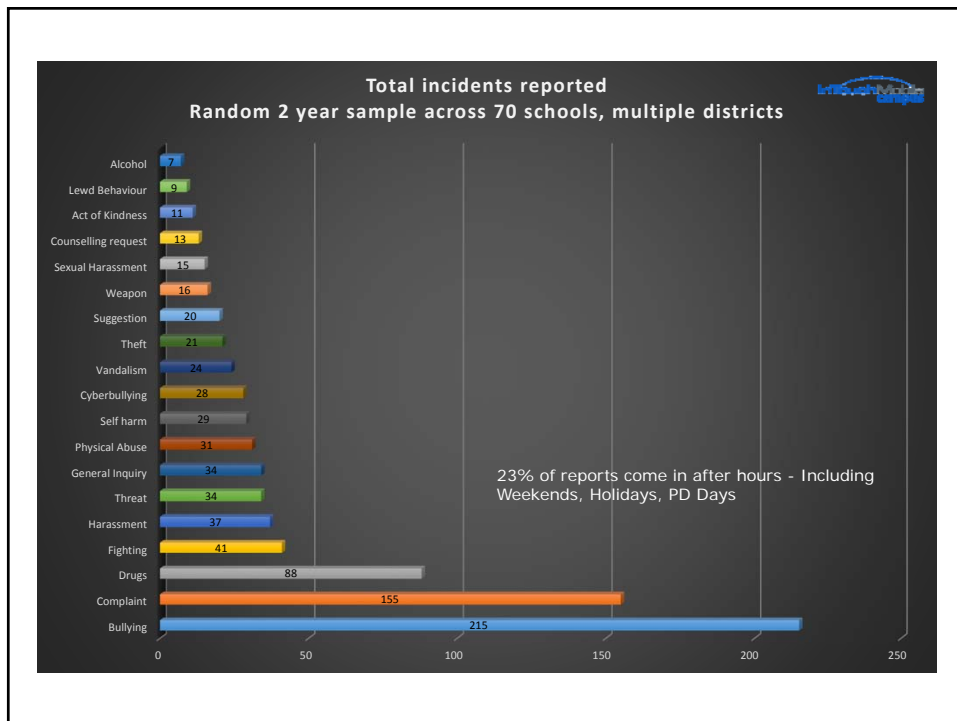
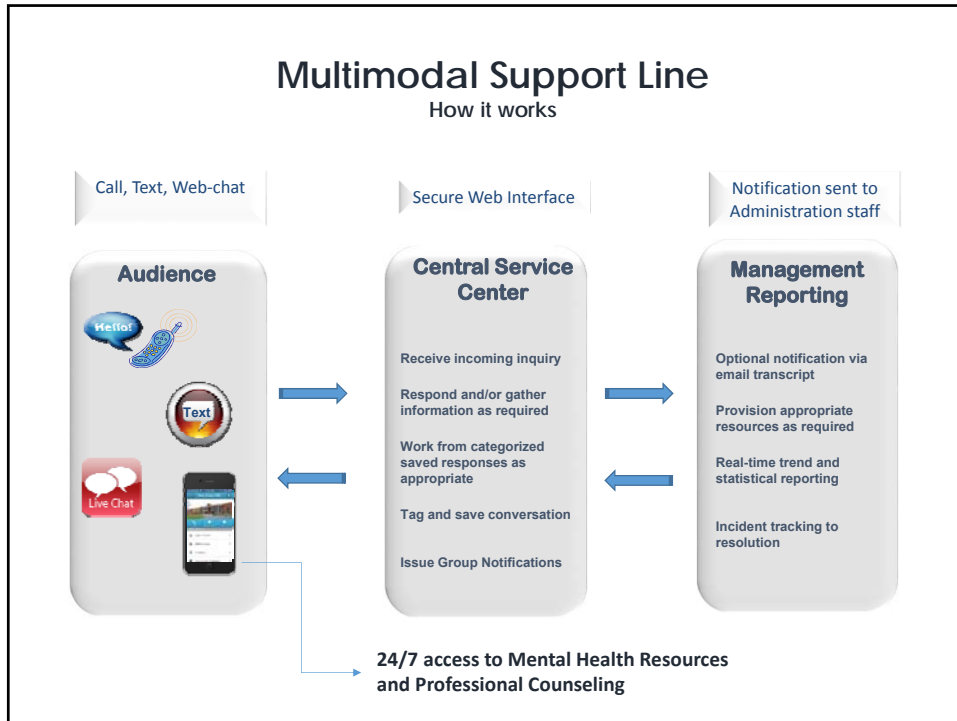
Raising Student Voice through Prevention

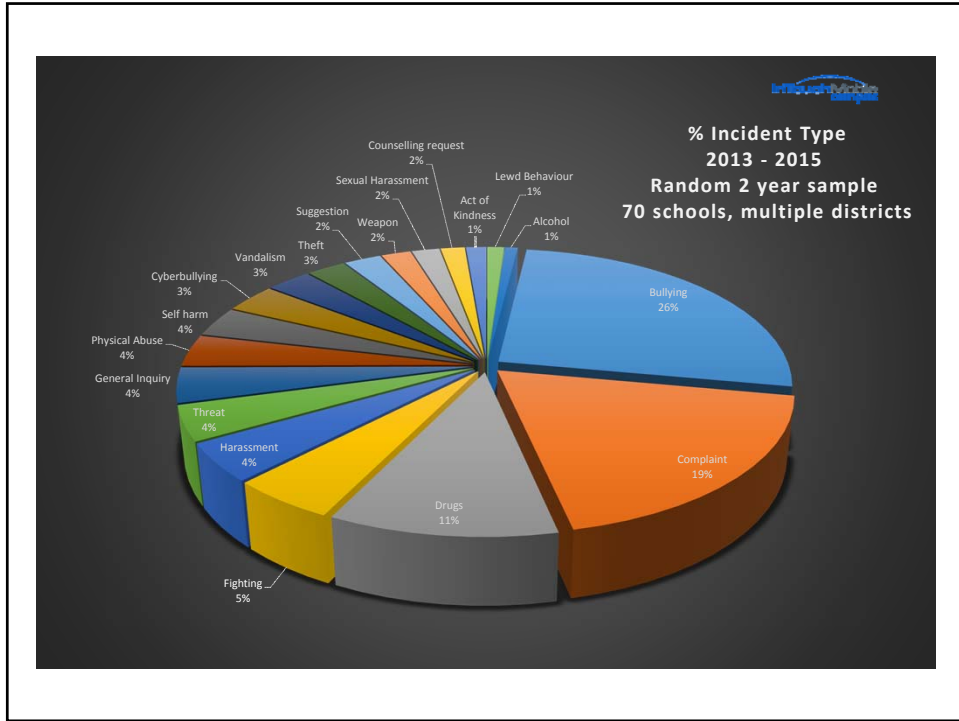


Prevention Vs Reaction

Only you can prevent







Sample Reports: Mental Health

Subject: Anonymous Report IGO [redacted] Nov. 19, 2014 8:09 pm
From: [redacted] Operator <nonreply@quebecsinc.net>
Date: Thu, Nov 20, 2014 8:01 am
To: [redacted]

Conversation Transcript

Date: Nov. 19, 2014 8:09 pm
 Sent By: Operator Clancy
 Conversation With: (250) ***-3094

Flagged Location: [redacted] Secondary School

Conversation Tags: 1 Vandalism, 2 On School Property, 3 Sent to School, 4 After Hours [redacted]

(250) ***-3094 [redacted]

System Response: Your message has been received by [redacted]. Please confirm your school. If received after 4pm we will respond next school day. In an emergency call 911.

(250) ***-3094 [redacted]

(250) ***-3094: A few peers and I have been noticing the student [redacted] has been very troubled lately. A few of us noticed him going to the bathroom with cash to meet with people not from our school.

(250) ***-3094: There has been rumours that [redacted] has paid the students from another school to harass a [redacted] student as well that he has motives to vandalize teachers homes.

(250) ***-3094: Also [redacted] has been telling people that there is another thing he is making these unknown students do but he wont reveal what it is. We are concerned that he may hurt himself or others.

Conversation Transcript

Date: Nov. 24, 2014 11:38 am
 Sent By: Operator Clancy
 Conversation With: (674) ***-7179

Flagged Location: [redacted] Secondary School

Conversation Notes: URGENT! Report concerning student possible self-harm.

Conversation Tags: 1 Self harm, 2 On school property, 3 No other info, 4 Sent to School [redacted]

(674) ***-7179: Hello, I wanted to just say that one of the grade nine students a [redacted] is trying to harm herself and is talking about suicide and how she almost

System Response: Your message has been received by [redacted]. If received after 4pm we will respond next school day. In an emergency call 911. Please confirm your school.

(674) ***-7179: died before and wants to die again. Her name is [redacted]. She has been scratching her wrists with pens and rulers or protectors.

Operator Service Center Operator: Your report has been forwarded to your school for follow-up. Thank you for using [redacted]. We suggest deleting this conversation from your phone.

Sample Reports: Mental Health

Conversation Transcript

Date: Nov 01, 2014 2:58 pm
 Sent By: Operator Clancy
 Conversation With: (979) ***-1227

Flagged Location: ██████ High School

Conversation Notes
 Message received over the weekend. Will keep conversation open in case the school wishes to follow-up with the person making the report.

Conversation Tags
 1 Self Harm, 2 Off school property, 3 After hours, 4 Sent to School, ██████

(979) *-1227** ██████ of ██████ High School is extremely suicidal and she has expressed her emotions to me and I'm very concerned that she will try to do som

System Response Your message has been received by ██████. If received after 4pm we will respond next school day. In an emergency call 911. Please confirm your school.

(979) *-1227** willing to harm or even end her life, she won't admit these feelings to anyone else but something should be done

Operator Service Center Operator Your report has been forwarded to your school for follow-up. Thank you for using ██████. We suggest deleting this conversation from your phone.

Operator Service Center Operator If there is anything further you can add we will be happy to forward it to your school. Thank you.

... 38 am

Sent By: Operator Service Center
Conversation With: (140) ***-2035

Flagged Location: ██████ High School

Conversation Notes
 Looked up ██████ on Instagram but the account is private so we are unable to view his posts. Another student has reported the same incident.

Conversation Tags
 1 Self Harm, 2 Online, 3 Sent to School, 4 After Hours, 5 ██████

(140) *-2035** Hello, this is a message about ██████ of ██████. There have been many incidents surrounding ██████ over the course of the school year. He frequent

System Response Your message has been received by ██████. Please confirm your school. If received after 4pm we will respond next school day. In an emergency call 911.

(140) *-2035** y mentions his thoughts of suicide and homicidal tendencies. Saying things like, "I want to kill myself" or "I feel like I could sit a threat", and othe

(140) *-2035** r similar statements and threats. He's also voiced on multiple occasions that he is against religion and seems to have a hatred for it, as well as showin

(140) *-2035** g opposition to school authority and staff, including teachers and student councilors. If this wasn't worrying enough, his latest Instagram posts are: 5

(140) *-2035** ome are even threatening. This has made myself and several of my friends fearful for our safety in the learning environment. I have screenshots of said p

(140) *-2035** osts and will link them if possible. I would like to have a more in-depth discussion about all of this in person. Please look into this as soon as possi

(140) *-2035** ble, for it has made myself and other students hesitant to attend school. Thank you for your time, I hope this is dealt with quickly.

Impact

Students

- Empowerment
- Access to 24/7 Mental Health Resources
- Feel Safe and ready to learn

Staff

- Natural Deterrent
 - Crime prevention by natural design, enhancing the perceived risk of detection i.e. CCTV and streetlamps, success does not necessarily depend on # of reports, but on the perception that they may be reported
- Situational Awareness
- Prevention Versus Reaction
 - Study shows Principals spend an average of 7.5 hrs per week on student discipline



Feedback

Vice Principals on the benefits of their mobile reporting system

- Reduced staff workload
- Increased student reporting
- New educational opportunities
- Serious incidents are averted
- Provides a valued source of data
- Great deterrent tool

Mobile Youth – by Graham Brown

- In both immigration and adolescence, people are outsiders. So they seek the tools that help them to re-establish their social significance and belonging
- Mobile phones can never replace human contact and young people do not see mobiles as the preferred alternative. Mobile phones are a proxy: a tool that helps to maintain, not to improve our social interactions

The App – a quick review

Service channels are used to keep the school community informed

Service channels can easily be added, modified or deleted.

The information published to the app can be controlled by the school. Email requests or questions to cdsbeo@intouchmobile.ca



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